

S E R V I C E N O T E

SUPERSEDES: NONE

8164A Lightwave Measurement System

Serial Numbers: potential units from DE38700101 to DE38701400
manufactured before May,31,2000

8164A Membrane Circuit

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
08164-26501	Membrane Circuit	1

Situation:

Occasionally the system will hangup while booting, it will not recognize modules. An error message is displayed like "please update mainframe to newest firmware" although the update was already done. This is possibly due to an intermittent shortage on the membrane circuit (key foil).

Solution / Action:

Test if a "good" membrane circuit is installed: The system shall always boot without the problem listed above. In case the system is not able to boot, the membrane circuit has to be replaced. Good parts are available from ATLS.

DATE: July 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: May 2003		
AUTHOR: VE	ENTITY: OCMD		ADDITIONAL INFORMATION:		

